

CUSTOMER SERVICE AND SALES CERTIFICATION TRAINING PROGRAM 15 FULL SCHOLARSHIPS

Call today and request YOUR scholarship application: (860) 793-3209



This Customer Service and Sales Certification Training Program prepares students to take the National Retail Federation (NRF) Basic and Advanced Customer Service and Sales Certifications exams. Students with NRF Certification demonstrate knowledge and skills in areas that employers value, like the economics of retail, meeting customer needs, closing sales, and much more.

This Program will be offered Friday evenings at Plainville High School and Saturdays at the Plainville Public Library.

October 20, 2017—January 27, 2018

Fridays 5:30pm -7:30pm at Plainville High School and

Saturdays 10:15am-12:15pm at The Plainville Public Library

Tuition: \$352.00, Maximum number of students: 20

Includes: 48 hours of instruction, textbook, and materials

(860) 793-3209

Call to request your (needs-based) scholarship application.

REGISTRATION IS OPEN.

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SCHOLARSHIP APPLICATION
MUST BE RETURNED BY 9-12-17



Plainville
Adult and Continuing Education
47 Robert Holcomb Way
Plainville, CT 06062

Phone: 860-793-3209

Fax: 860-793-6353

www.plainvilleschools.org/family/adulted

THIS PROGRAM IS AVAILABLE FOR THOSE AGES 16 AND OVER AND OPEN TO ALL REGARDLESS OF RESIDENCY. NEEDS-BASED SCHOLARSHIPS ARE AVAILABLE FOR 15 PLAINVILLE RESIDENTS AND ARE SUPPORTED BY THE PLAINVILLE COMMUNITY FUND II AT THE MAIN STREET COMMUNITY FOUNDATION. A DIPLOMA IS NOT REQUIRED TO PARTICIPATE. FIRST COME, FIRST SERVED. COURSE MAXIMUM IS SET AT 20.